



IMPORTANT NOTICE:

Click here for more information on Luminare Health changes effective January 1st - Luminare will not be available until January 2nd.

Got questions? Call APA Benefits at 817-302-2140

SMP Participants:

Third-Party Administrator Changes:



- Luminare Health will be the **new** claims processor for medical, custodial care benefit, orthodontia, and dental claims.
- NGS will be the eligibility and contributions administrator for the SMP.

What does this mean for covered participants?



- Effective January 1, 2025, WebTPA is no longer the third-party administrator for the SMP, which includes the Custodial Care Benefit.
- Any claim that has a date of service **prior** to January 1 will be processed by WebTPA.
 - Any claim that has a date of service on or **after** January 1 will be processed by Luminare Health.
 - You **will** receive **new** medical and dental ID cards to use on or after January 1.
 - * We are working hard to have the new ID cards delivered to you prior to January 1. You will be updated if there are any concerns.
 - Important Notice: Cigna and PHCS Networks (the provider and facility networks) are **not** changing.
 - Pharmacy Benefit Manager BeneCard is **not** changing.
- NGS will process all eligibility and contributions for the SMP. NGS is the current administrator for the PMA, POD, and Life plans.

More information to come!!!



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**Important Initial Notice:
TPA Changes for
January 1, 2025**

**Voluntary Supplemental Medical &
Custodial Care Benefit Plan (SMP)**