



A Member's Guide To Registering on myLuminareHealth.com

To register as a member on myLuminareHealth.com for the first time, you will need to follow these steps:

Step One: Create an Account

Go to myLuminareHealth.com and select the **Create Your Account** button under the Participant section.

Each plan member will need to create their own account.

Also available
in Spanish.

Note: If at any time, you forget your username or password, you can select the appropriate link under the login button on the home page, and then follow the prompts.

Step Two: Activation

- Enter the required fields with information from your ID card.
- Click **Next**.


Step Three: Provide Your Consent

Click "I agree" to accept the consent to electronic signatures and communications and terms and conditions.

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[Español](#)

Consent

 **Provide your consent.**

To continue, please agree to the terms below.

CONSENT TO ELECTRONIC SIGNATURES AND COMMUNICATIONS AND TERMS AND CONDITIONS

Under certain laws, Luminare Health Benefits, Inc., and its vendors are required to obtain your authorization and consent to obtain your electronic signature on any documents related to the services that Luminare Health Benefits or its vendors provide ("Services") and to receive electronically copies of such documents. As a result, we are providing this notice to you in order to obtain your agreement and consent to conduct our business with you electronically, including your consent to sign electronically any documents we ask you to sign and all other documents related to the Services and to confirm your consent to provide us with electronic copies of the


Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.

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Communication

 **Enter your contact information.**

You must enter your email address and at least one phone number.

Email Address

Mobile Phone

Alternate Phone

Would you like to receive electronic communications?



Step Five: Verification

- Click "Start" next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.
- Enter the verification code in the indicated field.
- Click "Next" to continue

The screenshot shows the Luminare Health logo at the top left. Below it, the word "Verification" is centered. To the right of "Verification" is a link labeled "Español". Below the header, there is a blue icon of a person with a checkmark and the text "We will need to verify your information before continuing."

The screenshot shows the Luminare Health logo at the top left. Below it, the word "Verification" is centered. To the right of "Verification" is a link labeled "Español". Below the header, there is a blue icon of a person with a checkmark and the text "We will need to verify your information before continuing." Below this, there is a message: "Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided." Below this message, there is a blue box with the text: "Please enter the verification code that has been sent to your Mobile Phone in the field below." Below this box, there are three input fields with "START" buttons: "Email Address" (with "email@email.com" entered), "Mobile Phone" (with "847-000-0000" entered), and "Verification Code" (with an empty field and a "VERIFY" button).

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Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click "Next."

The screenshot shows the Luminare Health logo at the top left. Below it, the word "Personalization" is centered. To the right of "Personalization" is a link labeled "Español". Below the header, there is a red icon of a padlock and the text "Create your profile." Below this, there are three input fields: "User Name", "Password" (with "At least 8 characters" and a question mark icon), and "Re-enter Password" (with "Confirm password" below it). Below these fields, there is a message: "Let's keep this secure — answer these 3 security questions." Below this message, there is a message: "Remember your answers as you will use these questions in the future if you forget your password!" Below this message, there is a dropdown menu labeled "Select a security question".

Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to myLuminareHealth.com for all future visits.