

luminare health™

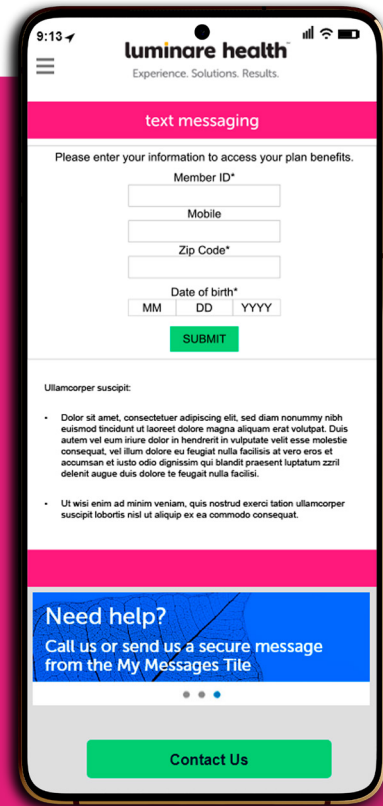


# Getting Members Better Connected

with Digital Engagement Tools

Our digital engagement tools connect with members whenever and wherever they are. Learn about these tools and how they could translate into healthier employees . . . and a healthier bottom line.

Our phones come with us wherever we go. Text messaging connects with members via mobile messaging so they're always in touch with their benefits, which can help avoid costly gaps in care and make them more likely to shop around for cost-effective providers and facilities.



## Text Messaging

Through text messaging we can send members messages about\* :



Preventive screening reminders



Seasonal healthcare tips



Helping members understand health spending accounts



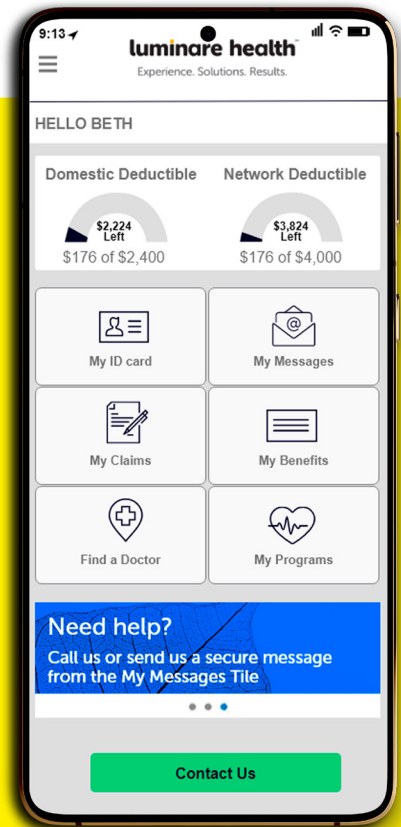
Personalized notices about choosing more cost-effective providers



Plan benefits and networks













Cost-effective Rx tips



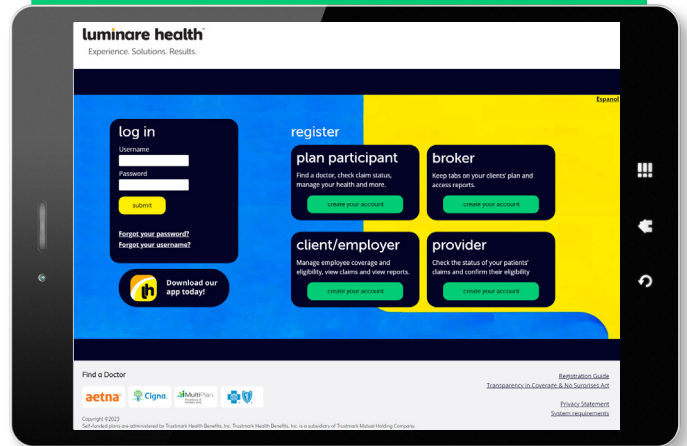
## myLuminareHealth Mobile App

Because people need quick access to their benefit ID card, and claim information, we offer the convenient **myLuminareHealth Mobile App**.

By downloading the **myLuminareHealth Mobile App**, members can:

-  See the status of their deductible and out-of-pocket maximum
-  View and filter claims for quick reference
-  Show their ID card to providers
-  Find a doctor
-  Easily access member-specific services in their benefit plan
-  Ask questions and receive answers from customer service through our mobile message center
-  View family information and benefits
-  Contact customer service by phone
-  Access important benefits information
-  Filter claims by dependent and type





## myLuminareHealth Online Portal

Our secure online portal, [myLuminareHealth.com](https://myLuminareHealth.com), makes it easy to navigate so members can see more of what they need faster.

By logging on to [myLuminareHealth.com](https://myLuminareHealth.com), members can:



Quickly view, filter, and sort claims for easy reference



View tailored employer messages



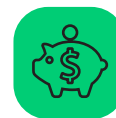
Submit a claim using the secure Message Center



View secure electronic explanations of benefits (EOBs)



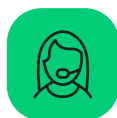
Quickly view each family member's coverage



Check account balances



Create separate logins for family members



Contact customer service

Engaging your members in their health just got a whole lot easier.

For more information about our digital engagement and communication tools, please contact your sales executive or client manager.